



# Quality Management Quality Policy

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As a global supplier the vision of Atlantic Plastics Ltd is “The leading provider of water flow control solutions, helping to protect and provide water around the world.” This vision is supported by a number of key business core values and the drive for innovation and best solutions supporting the effective design of all our products and in doing so supporting the global sustainable management of water, “one of the world’s most vital resources”, thereby improving the living conditions of millions of people worldwide.

Atlantic Plastics Ltd considers effective management of Quality to be of prime importance to the sustained success of the business and is committed to achieving excellence.

Atlantic Plastics Ltd sets out to accomplish this objective through;

## Top management commitment to:

- ❖ The continual improvement of the Quality Management System by ensuring the risks and opportunities that can affect the conformity of products, services and the ability to enhance customer satisfaction are determined, addressed and the focus on enhancing customer satisfaction is maintained,
- ❖ Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met,
- ❖ Maintenance and continuous improvement of a documented Quality Management System which complies with the requirements of ISO 9001:2015,

## Top management;

- ❖ Taking accountability for the effectiveness and the continual improvement of the Quality Management System,
- ❖ Ensuring the quality policy and quality objectives are established for the Quality Management System and are compatible with the context and strategic direction of the company,
- ❖ Motivated and driven to achieve business improvement objectives, whilst maintaining a framework for setting, implementing and reviewing objectives through business key performance indicators to support continuous improvement and delivering on our commitments,
- ❖ Promoting the use of a process approach and risk-based thinking,
- ❖ Maintaining compliance with applicable legal requirements and other requirements to which Atlantic Plastics Ltd subscribes, in relation to our product design and performance, being leaders in our area of responsibility,
- ❖ Identifying and understanding of customer needs and the supply of quality products, delivery and services to meet or exceed their expectations, ensuring that the customer is at the heart of everything that we do,
- ❖ Evaluation of the fulfilment of compliance obligations of the quality management system through both internal and external audits and correcting any non- conformities to further enhance quality performance whilst supporting continuous improvement,
- ❖ Selection of constituent materials to support the design of products to enhance product performance within the built environment, taking the initiative to find creative ways to deliver the best possible business results,

This policy will be communicated to all stakeholders, employees, customers, suppliers and contractors.

Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, the quality of product(s), others, or the environment. This includes co-operating with management on any quality-related matter.

James Fry

Managing Director 24<sup>th</sup> January 2024

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